

Return policy for old electronic devices – Terms and Conditions

Dear valued customer,

With this letter we would like to draw your attention to our return policy for old electronic devices.

Process:

- 1.1** For the return of old devices, an EA number has to be requested at info@printecds.com
- 1.2** An EA request must include at least the following information:
 - Item number and serial number (if available)
 - Quantity
- 1.3** Old devices can only be sent to Printec-DS Keyboard GmbH after an EA number has been assigned. The costs of the shipment are borne by the sender. Unstamped shipments and cash on delivery shipments will not be accepted. The sender is responsible for any damage or loss during transport to Printec-DS.
- 1.4** After receipt of the old devices, Printec-DS will dispose of them in accordance with the currently valid guidelines for the disposal of old electronic devices.

Yours sincerely



Thomas Holeczek
-Managing Director-



Marcel Wieland
-Head of Sales and Marketing-



Annika Fahrner
- Environmental Management Representative-

Im Übrigen gelten unsere Verkaufs-, Lieferungs- und Zahlungsbedingungen

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